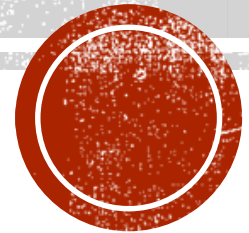


LEADERSHIP & INCIDENT COMMAND

M.V.F.D. Basic Firefighter Annual Refresher



TERMINAL OBJECTIVE

- ❖ Given a period of instruction, the firefighter shall describe in their own words three operational principles and explain each in accordance with IFSTA “*Essentials of Fire Fighting*” 6th Edition Chapter 1

ENABLING OBJECTIVE

- ❖ Given a period of instruction on the Incident Command System, the firefighter shall recite the components of the command and general staff with 100% accuracy in accordance with IFSTA “*Essentials of Fire Fighting*” 6th Edition Chapter 1
- ❖ Given a period of instruction, the firefighter shall list at least two recommended best practices for radio communications in the fire service in accordance with local SOP/SOG’s with 100% accuracy.



MASSENA VOLUNTEER FIRE DEPARTMENT

9/3/2017

ORGANIZATIONAL PRINCIPLES

- ❖ Unity of Command
 - ❖ You can only report to one person
 - ❖ Why?

ORGANIZATIONAL PRINCIPLES

- ❖ Span of Control
 - ❖ How many people you can effectively manage
 - ❖ Chief Officer – How many groups can you manage
 - ❖ What is optimal?

ORGANIZATIONAL PRINCIPLES

- ❖ Discipline
 - ❖ Not punitive
 - ❖ Clear expectations of what the department expects of its members
 - ❖ 20% of calls, 6 meetings and meet minimum drill credits
 - ❖ Why is this difficult sometimes in the Volunteer Service?

LEADERSHIP & IMPLEMENTING OPERATIONAL PRINCIPLES

- ❖ What does it take to be a good leader?
 - ❖ Fairness
 - ❖ Setting Expectations
 - ❖ Enforcing rules and expectations

LEADERSHIP & IMPLEMENTING OPERATIONAL PRINCIPLES

- ❖ What does it take to be a good leader?
 - ❖ Good Communicator
 - ❖ Solicit feedback and opinions
 - ❖ Listen more than you speak

LEADERSHIP & IMPLEMENTING OPERATIONAL PRINCIPLES

- ❖ What does it take to be a good leader?
 - ❖ Everyone makes mistakes
 - ❖ Admit them, correct and move on
 - ❖ Don't dwell
 - ❖ Blaming others hurts your credibility

LEADERSHIP & IMPLEMENTING OPERATIONAL PRINCIPLES

- ❖ What does it take to be a good leader?
 - ❖ Everyone makes mistakes
 - ❖ Admit them, correct and move on
 - ❖ Don't dwell
 - ❖ Blaming others hurts your credibility

LEADERSHIP & IMPLEMENTING OPERATIONAL PRINCIPLES

- ❖ What does it take to be a good leader?
 - ❖ Be decisive
 - ❖ It's okay to take time to gather information and make an informed decision
 - ❖ Don't be so afraid to make the wrong decision that you fail to make any

LEADERSHIP & IMPLEMENTING OPERATIONAL PRINCIPLES

- ❖ What does it take to be a good leader?
 - ❖ Don't take on too much
 - ❖ Delegate using organizational principles

LEADERSHIP & IMPLEMENTING OPERATIONAL PRINCIPLES

- ❖ What does it take to be a good leader?
 - ❖ Discipline
 - ❖ Apply rules evenly
 - ❖ Be fair – See above
 - ❖ Praise in public, correct in private
 - ❖ Enforce behavior



INCIDENT COMMAND BASICS

- ❖ Incident Priorities

 - ❖ Life Safety

 - ❖ Incident Stabilization

 - ❖ Property Conservation

- ❖ Let's Add a Fourth

 - ❖ Public Image & Perception

INCIDENT COMMAND BASICS

- ❖ Incident Action Plan (IAP)
 - ❖ Sets periods of operational time and plans for those periods
- ❖ Incident Commander (IC)
 - ❖ In overall command (ESTABLISH COMMAND)
 - ❖ For small incidents the IC fills all roles
 - ❖ Only ICS position used for EVERY incident

INCIDENT COMMAND BASICS

- ❖ Command Staff
 - ❖ Information Officer
 - ❖ Safety Officer
 - ❖ Liason Officer

INCIDENT COMMAND BASICS

- ❖ General Staff
 - ❖ Planning Section
 - ❖ Operations Section
 - ❖ Logistics Section
 - ❖ Finance/Admin Section

RADIO PROTOCOL REMINDERS

- ❖ Hey you, it's me!
 - ❖ Examples
 - ❖ Law Enforcement
- ❖ Use common terminology and plain text
- ❖ Speak clearly and concisely

RADIO PROTOCOL REMINDERS

- ❖ Establishing Command
 - ❖ Who you are calling
 - ❖ Who you are
 - ❖ “Establishing Command”
 - ❖ Benefits?

RADIO PROCEDURE EXAMPLES

- Engine 31 calling central dispatch
- 23-1 calling our station to notify St. Lawrence Gas of a leak
- 23-3 Calling Engine 31
- 23-8 calling 23-2
- 23-1 calling central dispatch to let them know he is on scene and establish command
- Engine 31 calling central dispatch to report that he is clear of scene and back in service

CONCLUSION

- Any questions?
- Thanks for your attendance!